

SEU Technical Requirements

Minimum System Requirements:

SEU strives to ensure students are prepared to experience optimal learning by having up-to-date technologies.

Following is the hardware and software needed to complete your degree program at SEU:

Supported Operating Systems:

- Windows 8.1 or higher is recommended, 64 bit.
- MAC OS X 10.9 (Mavericks) and higher is supported for most online course materials, **but there may be applications that require a supported Windows operating system**. You should be prepared to run a virtual machine environment such as Parallels desktop, VMware fusion, or Oracle VirtualBox, with an installed and supported Windows operating system (as mentioned above) if you elect to use a Mac.

You must have **administrative rights** to the computer used for online coursework. If you do not have administrative rights (such as a non-SEU library computer or a workplace computer), you may experience difficulties with needed functions, such as installing plug-ins. Students using a non-SEU library or workplace computers will have limited support options due to access limitations on such networks.

Productivity Tools:

Microsoft Office 365, which is Office 2016, is available free to all SEU students, faculty, and staff. Office 2010 (Windows) and Office 2011 (MAC) will still function if currently loaded on your computer.

Internet Access:

Internet access is required to participate in courses at SEU. Your Internet service provider (ISP) will provide you one of the following Internet options:

- Broadband (LAN or cable)

- Satellite and/or cellular (3G/4G/4G LTE)

If you connect to the Internet through your company, you will need to ensure that appropriate plug-ins and access rights are available to you. Check with your company's IT department to ensure that you may access course materials from your company's network.

Supported Internet Browsers:

The following are supported browsers. Major releases of browsers are generally supported within 60 to 90 days of their public release date. Due to the rapid release cycles of some supported Internet browsers, the two latest releases of each browser are supported. When using older versions of a browser, users risk running into problems with the course software and may not be able to function within your course. Some courses may require you to use a specific browser.

- Windows users
 - [Mozilla Firefox](#)
 - [Google Chrome](#)
- Mac OS users
 - Apple Safari (Safari may not function properly with applications used in all courses.)
 - [Google Chrome](#)
 - [Mozilla Firefox](#)

Internet browsers not mentioned above are NOT currently supported and may not meet all requirements of your coursework.

Internet Browser Settings:

In the settings on your computer, please refer to your browser's help features to check these settings.

The following settings should be **enabled**:

- JavaScript
- Java
- Cookies

The following setting should be **disabled**:

- Pop-up blocker should be disabled

Plug-ins:

The **most recent version of the following** plug-ins is required for many of the resources available in your courses.

- Adobe Flash Player
- Adobe Acrobat Reader
- RealPlayer (Basic)
- Apple QuickTime Player
- Java v7 or higher

All plug-ins needed to participate in components of your courses are available at no additional cost. It is recommended that you review the list of plug-ins and install them prior to beginning your course.

Minimum Hardware Specifications:

Minimum PC Specs:

The following minimum technical PC specifications apply to all students:

- Intel Core 2 Duo or AMD 3 GHz processor
- 4 GB of RAM minimum
- CD-RW/DVD-ROM drive - Note that some software may require a DVD drive for installation
- Hard drive: 160 GB minimum
- Graphics card and monitor capable of 1024x768 display
- Stereo sound card, speakers and/or headset, microphone
- External Webcam with built-in microphone
- USB 2.0 port(s), minimum, USB 3.0 may be used on some devices

NOTES:

- Specific curricula for college courses may require additional software purchases. Any additional software requirements will be provided in the syllabi for your courses.
- Chromebooks are not recommended as a primary device for SEU coursework. They offer limited functionality and do not work with some required course technologies.
- While tablets, smartphones and other mobile devices may allow for some completion of coursework, they are not guaranteed to work in all areas. Please ensure you have a Windows or Mac based computer available to complete coursework in the event your selected mobile device does not meet the needs of the course.
- Students who need assistive technologies will have different computer and technology requirements. If you need assistance obtaining assistive technologies, please contact the Office of Academic and Auxiliary Services at (863) 667-5283 or ADAservices@seu.edu.
- For questions regarding these requirements, please contact the Center for Online Learning at colsupport@seu.edu.

Additional Information and Recommendations:

Support Information:

[Windows Product Lifecycle Information](#)

If you need immediate assistance, contact our 24/7 help support @ 1-800-985-9781.