

Get Campus Assurance!

Commuters don't have to worry with the Emergency Ride Home program

One of the most common reasons students give for not trying commute options is the fear of being stranded at class or unable to get home quickly in an emergency. The Emergency Ride Home program takes the fear out of leaving your car at home.

Not feeling well and don't have your car? No problem. Sick child/family member? No problem. Carpool partner goes home sick? No problem. The solution to all of these questions and more is the Emergency Ride Home (ERH) program provided by *Commuter Services*.

If you are registered with *Commuter Services* as a carpool, bus, bike or walk participant, you are eligible for the Emergency Ride Home program. Because your school is a Commuter Services Partner, this is free to you.

Commuter Services will reimburse up to four rides per year via taxi or rental car; they'll even reimburse mileage for a friend who drives you home. The program can only be used for personal and family emergencies of you or your carpool driver. It is not intended for rides to school, scheduled appointments, a late bus schedule or days you plan to leave early.

Here's how it works:

- ✓ First, get registered at www.CommuterServicesFL.com
- ✓ Regularly use a commute alternative: carpool, vanpool, transit, bike, or walk.
- ✓ Keep contact information for your ERH onsite coordinator:

Students contact:

Frankie Cunningham, Commuter Life Coordinator
863.667.5284, Commuter@seu.edu

College employees contact:

Human Resources, hr@seu.edu
#863-667-5249

In the Event of a Qualified Emergency:

- ✓ Contact your onsite ERH coordinator: he or she will verify your emergency, can help you get a ride home and submit your reimbursement when you return to work. *Be sure to contact other members of your carpool/vanpool so they aren't waiting on you!*
- ✓ Obtain a receipt from the cab, or record your friend's mileage.
- ✓ Contact your onsite ERH coordinator upon returning to campus, to complete the Trip Summary form and submit the original receipt. A reimbursement will be mailed directly to your home address.

Where Can You Go?

Every emergency is different, and you may need to reach a different destination during each unexpected situation. The ERH Program offers flexibility to people who experience a qualified emergency, allowing you to choose from a variety of destinations that serve your unique needs, including:

- ✓ Home
- ✓ To your vehicle (if you are parked at a Park & Ride lot or transit station)
- ✓ To your child's day care or school
- ✓ To medical facilities

Interim stops will also be accepted if they are part of the emergency.

If you are unsure if you're specific situation qualifies, want to know if your school is offering the program, or need to contact your onsite ERH coordinator, please contact *Commuter Services* at: **1.866.585.RIDE** or outreach@commuterservicesfl.com