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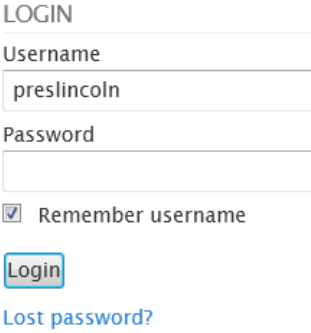
Moodle 2.2

Student User Guide

Recovering a Lost Password

Recovering a Lost Password

From the Login Block

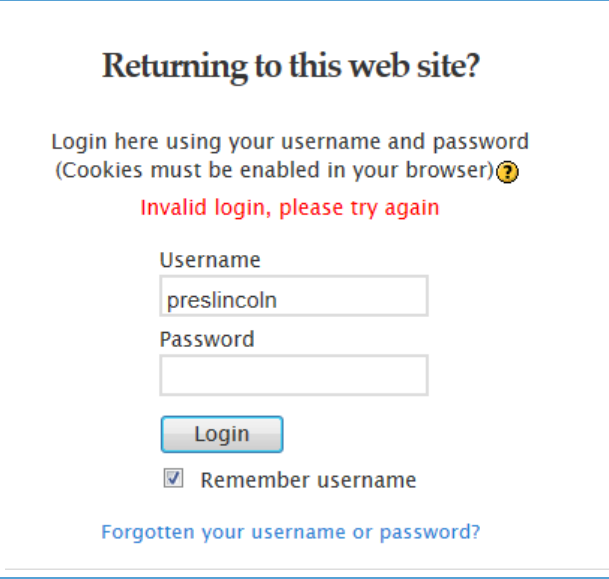
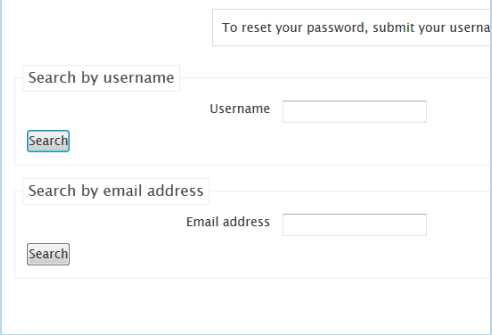
Step	Screenshot
<p>1. Click Lost password? under Login in the Login block.</p> <p>The next screen allows you to reset your password by entering in your username or email address. The database searches by the item you enter (username or email address) and then sends you instructions on how to get access.</p>	 <p>LOGIN</p> <p>Username preslincoln</p> <p>Password</p> <p><input checked="" type="checkbox"/> Remember username</p> <p>Login</p> <p>Lost password?</p>
<p>2. Follow the steps below to search by username or email address.</p>	



Note

Contact your school's IT department if cannot retrieve this information.

If You Are Not Logged In

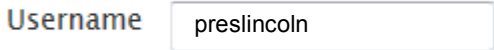
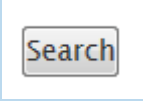

Step	Screenshot
<p>If you enter your password incorrectly, Moodle will direct you to the Returning to this web site? page with Invalid login, please try again appearing just above Username.</p>	
<p>1. Click Forgotten your username or password?.</p> <p>Moodle will redirect you to the Username/Email Search page.</p>	
<p>2. Follow the steps below to search by username or email address.</p>	



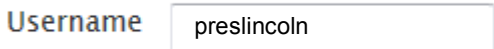
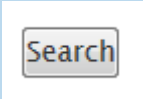
Note

This is the same page you see when you click **Login** from the **You are not logged in** block.

Search by Username

Step	Screenshot
a) Click in the Username field to place the cursor there, and then type in your name.	
b) Click Search . You will see a new page that details what to do next.	
c) Click Continue . You will return to Home (not logged in).	

Search by Email

Step	Screenshot
a) Click in the Username field to place the cursor there, and then type in your name.	
b) Click Search . You will see a new page that details what to do next.	
c) Click Continue . You will return to Home (not logged in).	