

SEU Technical Requirements



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Minimum System Requirements:

Following is the hardware and software needed to complete your online degree program at SEU:

Supported Operating Systems:

- Windows 7 (recommended), Windows XP (service pack 3 for 32-bit, service pack 2 for 64-bit) also supported
- MAC OS X 10.6 (Snow Leopard) and higher is supported for most online course materials, **but there may be applications that require a supported Windows Operating System**. You should be prepared to run a virtual machine environment such as Parallels desktop, vmWare fusion, Oracle VirtualBox, with an installed & supported Windows Operating System (as mentioned above) if you elect to use a MAC.

We highly recommend that you have **administrative rights** to the computer used for online coursework. If you must use a computer over which you do not have administrative rights (such as a library computer or a workplace computer), you may experience difficulties with needed functions, such as installing plug-ins. Students using library or workplace computers will have limited support options due to access limitations on such networks. Check with your workplace IT department to ensure that you may access online course materials from your company's network.

Productivity Tools:

Microsoft Office 2010 (Windows) or Microsoft Office 2011 (MAC). (NOTE: This software will be available to matriculating students at deeply discounted pricing through our SEU Student Software program after you have begun taking courses.)

Internet Access:

ISP account for Internet access and email address. (See more on Internet connectivity specifications below.)

Supported Internet Browsers:

The following are supported browsers. Major releases of browsers are generally supported within 60-90 days of their public release date. Due to the rapid release cycles of some supported Internet browsers, the two latest releases of each browser are supported. When using older versions of a browser, users risk running into problems with the course software.

- Windows Users
 - Mozilla Firefox
 - Google Chrome
- Mac OS Users
 - Apple Safari
 - Google Chrome
 - Mozilla Firefox

Internet Browsers not mentioned above are NOT currently supported and may not meet all requirements of your coursework.

Internet Browser Settings:

Please refer to your browser's Help features to check these settings.

- Pop-Up Blocker should be disabled
- Java Script should be enabled
- Java should be enabled
- Cookies should be enabled

Plug-ins:

The **most recent version of the following** plug-ins is required for many of the resources available in your online courses.

- Adobe Flash Player
- Adobe Acrobat Reader
- RealPlayer (Basic)
- Apple QuickTime Player
- Java v7 or higher

All plug-ins needed to participate in components of your online classes are available at no additional cost. It is recommended that you review the list of plug-ins and install them prior to beginning your online coursework.

Minimum Hardware Specifications:

Minimum PC Specs for Business and Management:

The following minimum technical PC specifications apply to all online students:

- Intel Core 2 Duo - or AMD - 3 GHz processor
- 3 GB of RAM (4 GB recommended)
- CD-RW/DVD-ROM drive - Note that some software may require a DVD drive for installation
- Hard drive: 160 GB minimum
- Graphics card and monitor capable of 1024x768 display
- Stereo sound card, speakers and/or headset, microphone
- Webcam with built-in microphone
- USB 2.0 port(s), min USB 3.0 preferred

NOTES:

- Specific curricula for college courses may require additional software purchases. Any additional software requirements will be provided in the syllabi for your courses.
- While tablets, smartphones and other mobile devices may allow for some completion of coursework, they are not guaranteed to work in all areas. Please ensure you have a Windows or Mac based computer available to complete online coursework in the event your selected mobile device does not meet the needs of the online course.

- Students who need assistive technologies will have different computer and technology requirements. Please check with your Advising counselor to determine the requirements for the specific technologies needed to support your online coursework.
- For questions regarding these requirements, please phone the Online Learning Center at 863-667-5179.

Additional Information and Recommendations:

Internet Access:

Internet access is required to participate in online courses at Southeastern University. An Internet Service Provider (ISP) will provide you with the software and access necessary to utilize the Internet in order of preference:

- Broadband (LAN, Cable, or DSL) connection is highly recommended for optimal student experience and is required for all technical programs.
- Satellite and/or Cellular (3G/4G) may also be used

If you connect to the Internet through your company, you may need to ensure that appropriate plug-ins and access rights are available to you. Check with your IT department to ensure that you may access course materials from your company's network.

If you need immediate assistance, contact our 24/7 Help Support @ 1-800-985-9781.